

MOSBOROUGH HEALTH CENTRE NEWSLETTER – Autumn 2018



Forthcoming Bank Holidays:

Tuesday 25th and Wednesday 26th December

Tuesday 1st January 2019

We will be closed on the above dates. Please remember to order your prescriptions in plenty of time! For emergencies, please dial 999 during this time, for other non-emergency medical attention please dial 111.

NEW STARTERS/LEAVERS



We are delighted to announce the arrival of our new Salaried GP – Dr Gregg Bingham. Dr Bingham is starting his role with us on 12th December and will be working in the practice on Wednesdays, Thursdays and Fridays. Dr Bingham has written a small piece on the next page.

We have also appointed a new part time medical receptionist – Holly Bligh. Holly doesn't live in the area, but she attended Westfield school and has family in Mosborough.

I hope that you will wish them all the very best and welcome them to Mosborough Health Centre.

Sadly we have to say goodbye to Jayne Tomlinson from our reception team. Jayne has decided to retire after 6 years here, and we wish her the very best of luck in her retirement. I'm sure that Jayne is looking forward to spending more time with her family.

Message from Dr Gregg Bingham

Hi Everyone!

Firstly I'd like to say it will be a pleasure to join Mosborough Health Centre and I look forward to meeting you all soon.

I thought I would just tell you all a bit about myself. I was born in Sheffield and remained here throughout my school education and completed my A-Levels through the Sheffield College. I then went on to complete two degrees at the University of Sheffield, firstly in Biochemistry as well as in Medicine. I completed the first year of my postgraduate medical training in Sheffield before going to Doncaster where I completed my second year of foundation training and then my GP training.

On completion of my GP training I accepted a role at two GP practices in Doncaster where I have worked since August 2017 and I will leave those roles to take up the post in Mosborough. Over that time I have also worked at various practices in Doncaster and Sheffield on a locum basis as well as working for the out of hours services in each as well.

I have a special interest in Dermatology and I am also part of the 'Early Years Scheme' which provides education and experience to medical students from the University of Sheffield. I can also perform several types of steroid joint

injections. In my spare time I have a keen interest in various sports including Tennis, Golf and long distance running (all of which I try to take part in regularly) and Football as well. My wife is seemingly managing to persuade me to watch more and more TV these days as well! I am happy to talk about any of these topics during our consultations when we can.

I am excited about the prospect of joining the team at Mosborough Health Centre and also in becoming a part of the local community team.

Kind Regards and See you soon,

Gregg Bingham

Do you really need your appointment?

One of our receptionists, Rianne Vause, has kindly written the following article for our newsletter:

I have recently carried out an audit of appointments booked in October that were not attended.

GP and GP Registrar = 68 appointments

Nurse and Health care assistant = 76 appointments

This equates to 29 hours and 35 minutes in lost appointment time.

It may surprise many of you, yet we see this happening month after month. Just think of the difference this could make to you, our patients, if we had all of these extra slots to offer you?

It has never been so easy to remember an appointment. When booking we can send a SMS reminder to your mobile phone, you will also get a SMS reminder the day before your appointment. We can also print off a sticky label with full appointment details for you to stick on your calendar or notice board.

So here is our plea. If you no longer need your appointment, please cancel as soon as possible. You can even cancel when we are not open, there is an option on the telephone system whereby you can leave a message and it will be picked up.

If everyone could be aware of this, I am sure it would go some way to relieving the appointment pressures.

Flu vaccinations 2018

First of all, I would like to apologise on behalf of the Practice for any issues that you may have encountered in receiving a flu vaccination.

This year for the first time, we have to give out 2 separate vaccinations. One, a trivalent one, is only to be given to patients who are aged 65 and above. This is ordered by the practice from a single national supplier and there were delays in the vaccine arriving at surgery. We have now finally got the final batch that we ordered and are able to vaccinate patients again. We apologise to those of you who had to have an appointment rearranged.

For patients at risk aged under 65, they are given a quadrivalent vaccination. These have been ordered by the practice from our regular supplier. This year, we were let down with one of our delivery dates and had to cancel a clinic. Unfortunately, this was out of our control.

We are aware that local pharmacies are also giving out flu vaccinations, however we would ask you to continue to have your vaccinations here. If you are eligible, we will have bought a vaccination for you. We can end up with a lot of wasted vaccines which we have had to purchase. All we ask is that you continue to support your GP surgery.

Bridgette Guest
Practice Manager

Online Access

Do you have online access?

If not, please ask at reception for a password to enable you to register.

Once registered, you can order repeat prescriptions, make GP appointments, cancel any appointment, see your summary care record and your detailed coded record (depending on what level of access you wish)

All we ask is that you keep your password safe and ensure you close your browser properly if using a computer/tablet to access your information.



How to contact us

Reception opening hours

| | | |
|-----------|-----------|------------------------------------|
| Monday | 8.30-6.00 | |
| Tuesday | 8.30-6.00 | occasionally closed 1-2 - training |
| Wednesday | 8.30-6.00 | 6.30-8.00pm by appointment only |
| Thursday | 8.30-6.00 | |
| Friday | 8.30-6.00 | |

Phone lines open at 8.00am (0114 251 2636)

Please note we do not take incoming calls between 12.00 and 2.00pm. During this time urgent calls will be diverted to the out of hours service.

Telephone Surgery

We operate a telephone surgery every week day. Please call between 8.00am and 10.30am. The GP on duty will call you back for a consultation later that morning. If the GP thinks that you need to be seen, then an appropriate appointment will be made for you.

Usual telephone surgery rota is below (this may change during holiday periods). On some occasions, a GP Registrar will also be helping with the telephone surgery.

| | |
|------------------|----------------------------------|
| Monday | Dr Tom Holdsworth/Dr Tom Brynes |
| Tuesday | Dr Sara Kellock/Dr Alice Baldwin |
| Wednesday | Dr Jane Searle |
| Thursday | Dr Nina Kavanagh |
| Friday | Dr Kerrys Clark/Dr Nina Kavanagh |

If you have requested a call back, please ensure that you are available to take the call as the GP is working through a long list – sometimes up to 60 calls and will only be able to call you a couple of times.